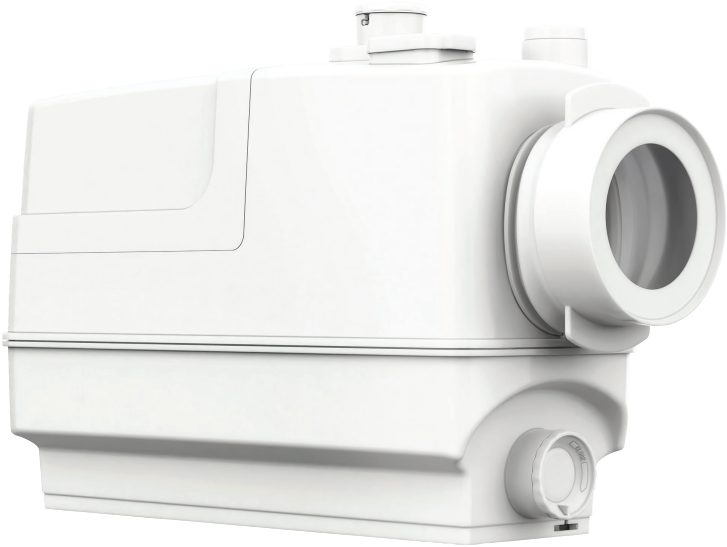
SOLOLIFT2 CWC-3

Installation and operating instructions



GRUNDFOS

SOLOLIFT2 CWC-3

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Original installation and operating instructions

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1. General information

This appliance shall not be used by children.

Children shall not play with the appliance.

Cleaning and user maintenance shall not be carried out by children.

Appliances can be used by persons with reduced physical, sensory, or mental capabilities, as well as persons with a lack of experience and knowledge. This requires that they are given supervision or instruction concerning the use of the appliance in a safe way and that they understand the hazards involved.

Read this document before you install the product. Installation and operation must comply with local regulations and accepted codes of good practice.

1.1 Information for Australasia

Installation and operation must be done in accordance with AS/NZS 3500 and PCA for Australasia.

1.2 Hazard statements

The symbols and hazard statements below may appear in Grundfos installation and operating instructions, safety instructions and service instructions.

DANGER

Indicates a hazardous situation which, if not avoided, will result in death or serious personal injury.

WARNING

Indicates a hazardous situation which, if not avoided, could result in death or serious personal injury.

CAUTION

Indicates a hazardous situation which, if not avoided, could result in minor or moderate personal injury.

The hazard statements are structured in the following way:

SIGNAL WORD

Description of the hazard

Consequence of ignoring the warning

- Action to avoid the hazard.

1.3 Notes

The symbols and notes below may appear in Grundfos installation and operating instructions, safety instructions and service instructions.

Observe these instructions for explosion-proof products.

A blue or grey circle with a white graphical symbol indicates that an action must be taken.

A red or grey circle with a diagonal bar, possibly with a black graphical symbol, indicates that an action must not be taken or must be stopped.

If these instructions are not observed, it may result in malfunction or damage to the equipment.

Tips and advice that make the work easier.

2. Product introduction

2.1 Product introduction

CWC-3 is a small, compact automatic lifting station suitable for pumping domestic wastewater and sewage off places in private dwellings where wastewater cannot be led directly to the sewer by means of a natural downward slope.

This product is a domestic unit. Toilets connected to this unit can be used like any normal toilet and require minimum maintenance. The unit will operate automatically as soon as the required level of water enters the tank.

If you are away for a long period, for example, holidays, we recommend that you turn off the water supply to the toilet served by the unit.

Only the disposal of toilet paper, faecal matter and wastewater will be covered by warranty. Any damage due to foreign bodies such as cotton, condoms, sanitary towels, wet wipes, food, hair, metal, wood or plastic objects, will not be covered by warranty. Solvents, acids and other chemicals can also cause damage to the unit and will invalidate the warranty.

2.2 Intended use

The product is only suitable for pumping wastewater from a cabinet shower, bidet and/or washbasin as well as sewage from a toilet.

The product is only suitable for domestic use.

Applications according to EN 12050-3.

Not for public and heavy commercial or industrial use, only a limited number of users.

Installation with direct connection to a toilet and in the same room as sanitary appliances.

A second toilet must be available above the backflow level.

The product must be fastened to the floor to prevent uplift and turning.

2.3 Pumped liquids

Domestic wastewater and sewage containing toilet paper and faeces.

Ordinary liquids for cleaning of the appliances connected. pH value: 4-10.

The product is designed for flush volumes of 4, 6 and 9 litres. A 4-litre flush is permissible only if the amount of solids in the pumped liquid is small.

The product must not pump harsh chemicals or solvents. See the quick guide.

3. Receiving the product

3.1 Transport

WARNING
Crushing hazard
Death or serious personal injury

- Stack maximum two pallets together under transport.

4. Installation

Installation must be carried out by specially trained persons and according to local regulations.

Do not pull or lift the product by the power cable.

4.1 Mechanical installation

The product must be accessible for maintenance and repair.

If the product is installed behind a wall, a service hatch of sufficient size is necessary.

The product must not be installed behind an airtight wall. If the wall is airtight, the switch points (start and stop) may shift.

The product must be placed in a frost-free room to prevent the pumped liquid from freezing.

Make sure that all external pipes are adequately insulated.

The outlet pipe must be made of rigid material, such as copper, or of rigid PVC with solvent-welded joints.

To prevent the transmission of vibrations to buildings, make sure that the pipes are thoroughly fixed and that fittings cannot move and are not in contact with building parts.

4.2 Electrical connection

DANGER
Electric shock
Death or serious personal injury

- The protective earth (PE) of the power outlet must be connected to the protective earth of the product. The plug must have the same PE connection system as the power outlet.

DANGER
Electric shock
Death or serious personal injury

- The installation must be fitted with a residual-current device (RCD) with a tripping current less than 30 mA.

DANGER
Electric shock
Death or serious personal injury

- The product must be connected to an external main switch with a minimum contact gap of 3 mm (0.12 inch) in all poles.

DANGER
Electric shock
Death or serious personal injury

- Power cables without a plug must be connected to a supply disconnecting device incorporated in the fixed wiring according to the local wiring rules.
- If the power cable is damaged, it must be replaced by the manufacturer, the manufacturer's service partner or a similarly qualified person.

Electrical connection must be carried out by an authorised electrician.

Make sure that the product is suitable for the supply voltage and frequency available at the installation site.

The thermal switch cuts out the motor in case of overheating and starts it again automatically after cooling.

5. Service

Always use original accessories from Grundfos to ensure safe and reliable operation.

WARNING
Electric shock
Death or serious personal injury
- Before starting any work on the product, make sure that the power supply has been switched off and that it cannot be accidentally switched on.

Maintenance and service must be carried out by specially trained persons and according to local regulations.

If the power cable is damaged, it must be replaced by the manufacturer, the manufacturer's service partner or similarly qualified person.

The product must be thoroughly cleaned before it is returned for service. Otherwise, the warranty will be void.

5.1 Service documentation

Service documentation is available at www.product-selection.grundfos.com.

If you have any questions, contact the nearest Grundfos company or service workshop.

5.2 Maintenance

The lifting station does not require any special maintenance, but we recommend that you check operation and pipe connections at least once a year.

Change the carbon filter once a year.

5.3 Adjustment of runtime

The default setting ensures proper operation in most pipes. If the pipes are particularly long or short, it may be necessary to adjust the runtime.

5.4 Service instructions

CAUTION
Hot surface
Minor or moderate personal injury
- Wear protective gloves or wait until the surface of the pump has cooled down.

5.4.1 Removing dirt from impeller or grinder

If the impeller or grinder is stuck due to dirt or impurities, follow the steps below to free the impeller or grinder:

1. Disconnect the power supply.
2. Unscrew the plug in the cover.
3. Insert a screwdriver (min. 110 mm) through the plug hole and into the slot of the shaft end. Turn the shaft right and left to free the impeller or grinder from dirt.
4. Fit the plug, and switch on the power supply to check if the impeller or grinder can rotate freely.

5.4.2 Operation by means of a power drill

If the product cannot be operated by electrical power, disconnect the power supply and empty the tank by means of a power drill.

5.4.3 Unblocking the pressure switch pipe

If the pressure switch pipe is blocked, follow the steps below to unblock it.

The pressure switch unit can be removed separately.

1. If the water level in the tank is above the motor flange, disconnect the power supply and drain the tank by means of the drain hose (accessory).
2. Unscrew the cover.
3. Pull out the complete pressure switch.
4. Check and clean the pressure switch pipe. Make sure that the little tube in the top of the pipe has not become blocked while you have cleaned the pipe.
5. Lubricate the sealing area of the pressure switch for easier fitting.

5.4.4 Removing a foreign body in the tank

If there is a foreign body in the tank, follow the steps below to remove it.

CAUTION
Sharp element
Minor or moderate personal injury

- Beware of the sharp edges on the grinder. Wear protective gloves.

1. If the water level in the tank is above the motor flange, disconnect the power supply and drain the tank by means of the drain hose.
2. Unscrew the cover.
3. Remove the four screws of the motor flange.
4. Lift the motor flange to reduce the compression of the O-ring. Insert a screwdriver into the notch underneath the power cable and press it down.
5. Lift out the complete motor-pump unit by the handles.

   Lift the unit vertically before tilting it.

6. Check and clean the tank and impeller or grinder.

5.4.5 Carbon filter

Replace the carbon filter once a year to ensure sufficient filter function.

Instead of using a carbon filter, SOLOLIFT2 can also be vented through a venting pipe. In this case, a venting valve is needed. Product number: 98059587.

6. Fault finding the product

DANGER
Electric shock
Death or serious personal injury

- Before starting any work on the product, make sure that the power supply has been switched off and that it cannot be accidentally switched on.

6.1 The motor does not start when the level in the tank reaches the start level

Cause	Remedy
Supply failure.	• Reestablish the power supply.
A fuse is blown. If a new fuse blows at once, either the cable or motor is faulty.	• Replace the fuse. • Measure the cable and motor. If the cable or motor is defective, replace the defective parts.
The pressure switch pipe is blocked.	• Remove the pressure switch and clean the pipe.

6.2 The motor hums but does not operate

Cause	Remedy
The impeller or grinder is stuck.	• Free the impeller or grinder and check that it can rotate freely.
The motor or capacitor is defective.	• Replace the motor or capacitor.
The control board is defective.	• Replace the control board.

6.3 The motor runs continuously or at irregular intervals

Cause	Remedy
Water is leaking from the inlet into the tank.	• Check for leaking appliances.
Water is leaking back into the tank from the outlet pipe.	• Check the non-return flap.
The pressure switch is defective.	• Replace the pressure switch unit.

6.4 The pump runs but does not deliver the rated flow rate

Cause	Remedy
The pump or tank is blocked.	• Remove the blockage.
There is an air pocket in the pump or the vent hole in the pump housing is blocked.	• Check operation of the vent valve in the tank. • Check that the carbon filter is not wet. • Check that the vent hole in the pump housing is not blocked.
The outlet port or pipe is blocked.	• Remove the blockage. • Check the non-return flap.

6.5 The lifting station evacuates slowly

Cause	Remedy
The outlet pipe is too long or has an excessive number of bends.	• Increase the outlet pipe size. • Change pipes to reduce the number of bends. • Change bends to soft bends.
The pump housing is leaky.	• Replace the pump housing (service part).
The hydraulics are blocked.	• Check and clean the hydraulics and grinder.

6.6 Rattling noise from the lifting station, but water is evacuated

Cause	Remedy
A foreign body is hitting the impeller or grinder.	• Remove the foreign body.

6.7 Odour from the tank

Cause	Remedy
The carbon filter is contaminated.	• Replace the carbon filter.

6.8 Water from shower or another appliance connected to the lower inlets drains off slowly, and there is backflow from the lifting station

Cause	Remedy
The non-return flap in the inlet is stuck, it does not open or close sufficiently.	• Check the non-return flap.
The hydraulics or grinder is blocked.	• Check and clean the hydraulics and grinder.
The start level has changed.	• Check and clean the pressure switch pipe.
The start level has changed.	• Check and clean the float switch pipe.
The inlet pipe diameter is too small.	• Use a pipe with a larger diameter.

7. Technical data

Supply voltage	1 × 220-240 V -10 % / +6 %, 50 Hz
Power consumption	Maximum 620 W
Power factor	Cos φ 0.87 / 0.92
Speed	2800 min^{-1}
Rated current	3 A
Insulation class	F
Noise level	< 70 dB(A) to 12050-2
Flow rate	Maximum 137 l/min
Supply cable	1.5 m, 0.75 mm^2 (H05VV-F-3G)
Net weight	7.1 kg
Start level	72 mm above bottom
Stop level	52 mm above bottom
Liquid temperature	Maximum 50 °C
Ambient temperature	5-35 °C
Duty	S3 - 50 % - 1 minute (30 seconds on; 30 seconds off)
System pressure	Maximum pump head: 8 m
	Maximum system head: 6 m

The system pressure must not exceed 6 m head to guarantee a sufficient drain of the connected sanitary appliances.

Approvals and markings	
CE	EAC

8. Disposing of the product

This product or parts of it must be disposed of in an environmentally sound way.

1. Use the public or private waste collection service.
2. If this is not possible, contact the nearest Grundfos company or service workshop.

The crossed-out wheelie bin symbol on a product means that it must be disposed of separately from household waste. When a product marked with this symbol reaches its end of life, take it to a collection point designated by the local waste disposal authorities. The separate collection and recycling of such products will help protect the environment and human health.

See also end-of-life information at *www.grundfos.com/product-recycling*.

9. Document quality feedback

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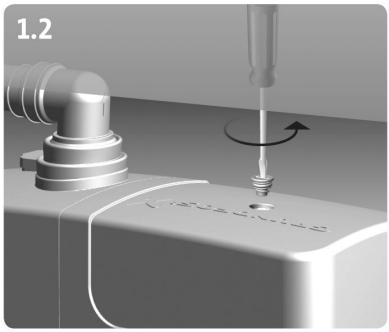
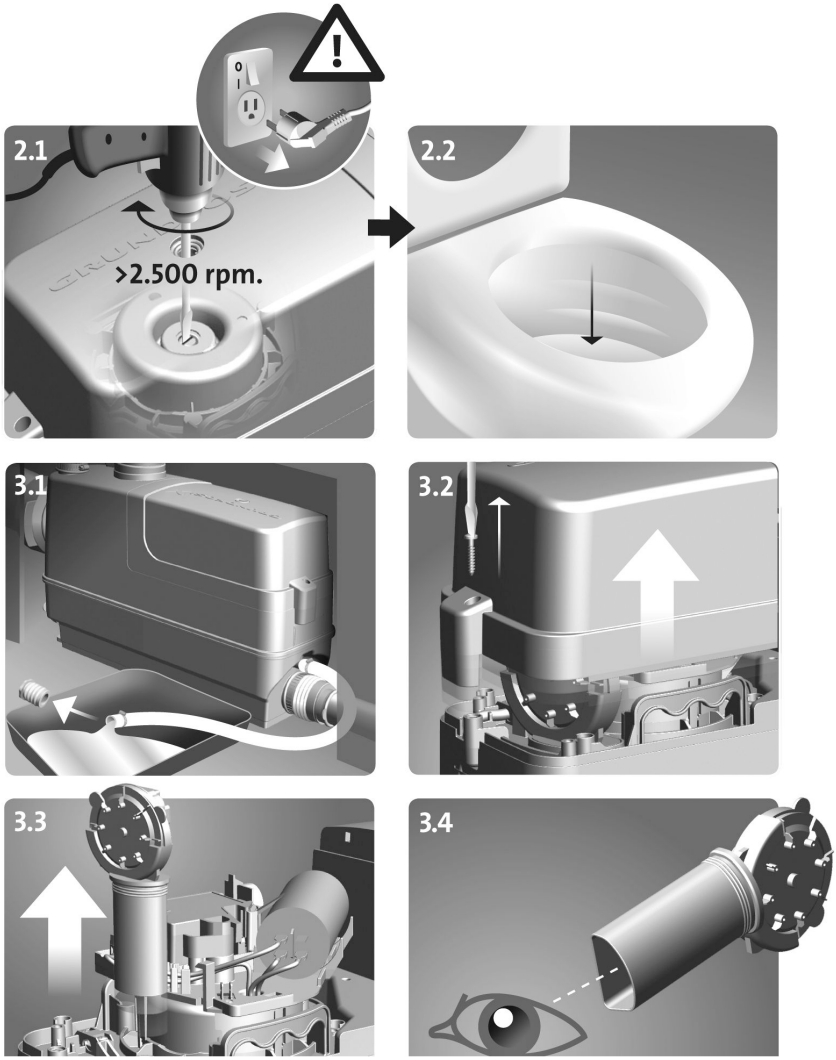
A.1. Appendix

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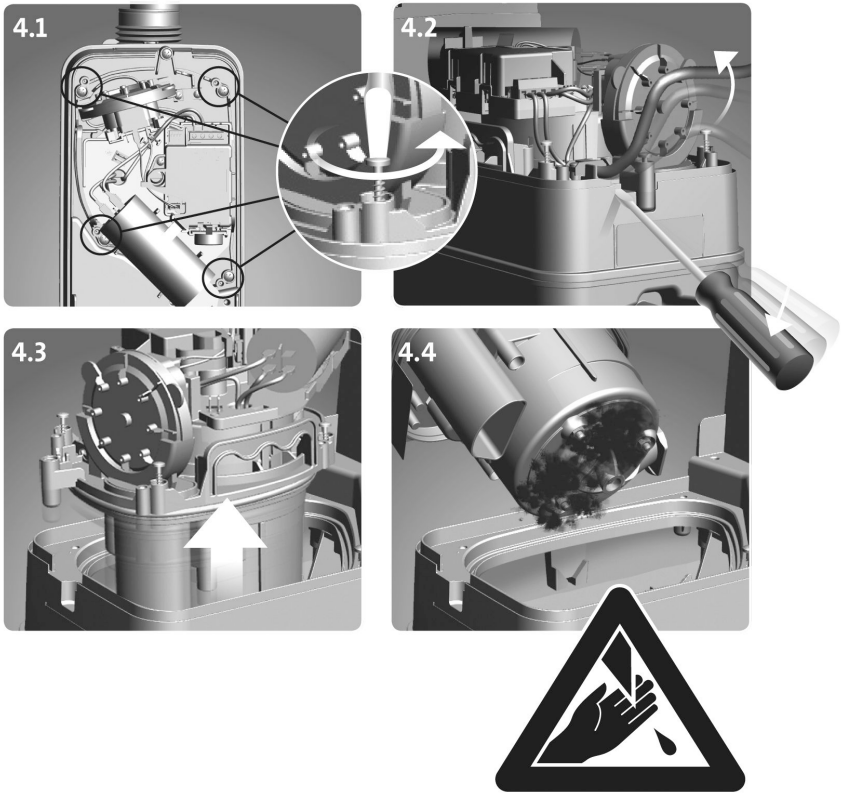
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